

Astral Limited: Artificial Intelligence (AI) Policy

1. Our Commitment to Responsible AI

Astral Limited ("ASTRAL") recognizes the potential of Artificial Intelligence (AI) to support innovation, operational efficiency, productivity, and business transformation. At the same time, we recognize the importance of ensuring that AI technologies are used responsibly, securely, & ethically.

2. Acceptable & Prohibited Use

ASTRAL follows a controlled approach to the use of AI, designed to enable business innovation while maintaining appropriate information security safeguards. AI must also not be used for unlawful, discriminatory, deceptive, malicious, or otherwise inappropriate purposes, including the unauthorized creation or manipulation of misleading content or deepfakes. AI tools shall be used only for approved purposes and within the scope, access permissions, and conditions defined by Astral. Astral is committed to not using AI systems that engage in manipulative or deceptive behaviour, exploit vulnerabilities, perform social scoring, or undertake unauthorised biometric identification, tracking, or surveillance.

3. Data Privacy & Security

Astral is committed to protecting personal and sensitive information throughout the lifecycle of AI systems, limited to the use of permitted AI tools, in accordance with applicable internal data protection policies and in line with Astral's Information security requirements. Data shall be processed through AI only for authorised purposes, with appropriate safeguards. Astral is committed to implementing appropriate cybersecurity measures for the use of AI tools, including access controls, file control and incident response measures, as applicable. This policy is governed by Astral's Information Security Policy and Information Security Management System.

4. Ethical AI & Human Oversight

ASTRAL is committed to promoting the responsible, fair, transparent, and ethical use of AI technologies.

Human Oversight: AI-generated information is intended to support, rather than replace, appropriate human judgment. Outputs generated through AI should be reviewed and validated as appropriate before being relied upon for significant business activities or decisions. AI should not be used as the sole basis for critical, high-impact, or irreversible decisions without appropriate human review and accountability. Final decision-making power lies with Human, with authority and ability to intervene, override, or escalate through an appropriate oversight mechanism such as human-in-command, human-on-the-loop, or human-in-the-loop

Fairness and Bias: ASTRAL is committed to the fair and responsible use of AI. Data provided as input to and generated as output by AI tools shall be appropriately assessed by the user to identify and mitigate potential bias, discrimination, or unfair outcomes.

Transparency: Astral is committed to maintaining transparency regarding the use of AI. Where AI-generated content or an AI-supported decision may affect an internal or external stakeholder, the use of AI must be appropriately disclosed.

Sustainability: Astral incorporates environmental considerations into the selection and use of AI solutions. Where feasible, preference is given to technologies and service providers that promote efficient resource utilization and demonstrate initiatives to reduce energy consumption, water usage, associated carbon emissions and other environment factors.

5. Governance & Accountability

The governance of AI at ASTRAL forms part of the organization's broader Information Security Management framework.

ASTRAL maintains appropriate oversight of AI usage and associated information security risks, with designated business owners responsible for the oversight and outcomes of respective AI use cases. Any identified concern involving inappropriate AI use, unauthorized information disclosure, security exposure, or other unexpected data interactions involving AI platforms is assessed and addressed through ASTRAL's established governance and incident management processes.



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